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Which Version of NPSP Am I Using?

This article will help you figure out if you have the latest version of NPSP installed and, if you don't, which version you're using.

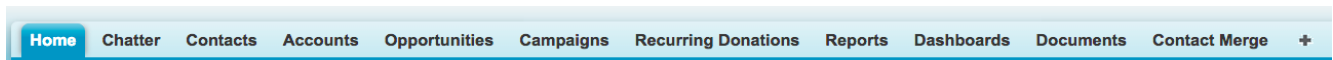
This article answers these questions:

- Do I have Nonprofit Success Pack installed?
- If I don't have Nonprofit Success Pack, which version of NPSP am I using?
- How do I figure out which version of NPSP was originally installed in my org?

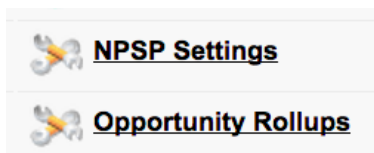
Do I have Nonprofit Success Pack installed?

Here's the quick way to see if you have Nonprofit Success Pack installed:

1. In Salesforce, click on the plus (+) sign to the right of your row of Tabs to see the list of "All Tabs".



2. Look for the NPSP Settings tab. (Tabs are listed alphabetically.)



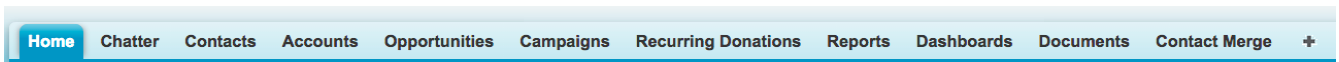
You will only see this tab if you are running Nonprofit Success Pack.

To see exactly which version of NPSP you're using, continue on to this section.

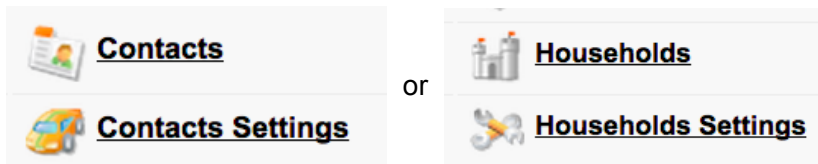
If I don't have Nonprofit Success Pack, which version of NPSP am I using?

Here's the quick way to see if you have any version of the NPSP installed:

1. In Salesforce, click on the plus (+) sign to the right of your row of Tabs to see the list of "All Tabs".



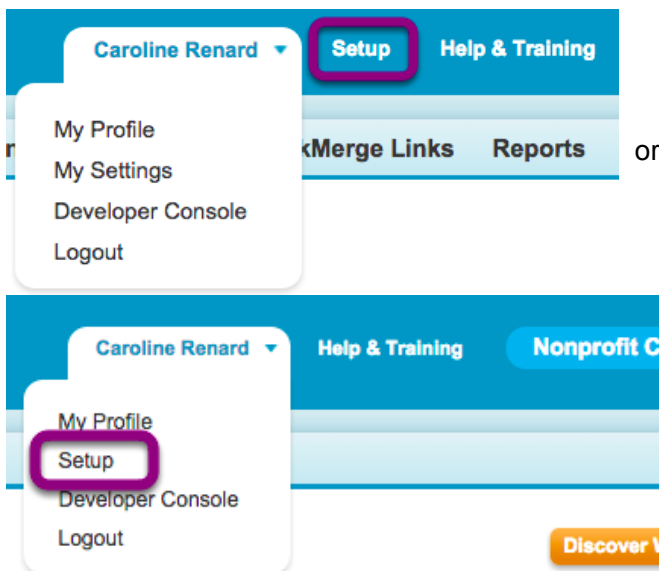
2. Look for the Contacts Settings and/or Household Settings in the list.



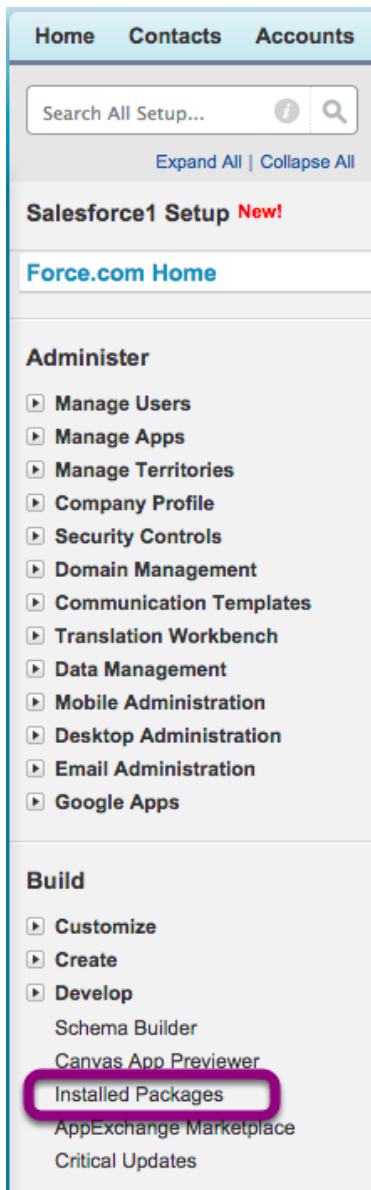
If you have either or both of those tabs, you have a version of the NPSP, but you will need to follow the steps below to find out exactly which one!

Here's a more detailed way to see exactly which version of NPSP you have:

1. In Salesforce, click **Setup** next to your logged-in name in the upper-right corner. (The link may also be under your name if you have an older instance.)









2. Enter **Installed Packages** in the Quick Find box, then click **Installed Packages**.



This is how the list of NPSP installed packages looks in a new trial instance of Salesforce. Look for the version numbers next to the main items: Contacts & Organizations and Households. If those numbers begin with a 3, then you are using the latest version.







Installed Packages

Action	Package Name	Publisher	Version Number	Namespace Prefix	Status	Allowed Licenses	Used Licenses	Expiration Date	Install Date	Limits	Apps	Tabs	Objects
Uninstall	 Contacts & Organizations	Salesforce.org	3.3	npe01	Active	Unlimited	0	Does not Expire	9/27/2016 10:08 AM	<input type="checkbox"/>	0	3	3
Uninstall	 Households	Salesforce.org	3.5	npo02	Active	Unlimited	0	Does not Expire	9/27/2016 10:08 AM	<input type="checkbox"/>	0	4	4
Uninstall	 Recurring Donations	Salesforce.org	3.4	npe03	Active	Unlimited	0	Does not Expire	9/27/2016 10:08 AM	<input type="checkbox"/>	0	2	5
Uninstall	 Relationships	Salesforce.org	3.2	npe4	Active	Unlimited	0	Does not Expire	9/27/2016 10:08 AM	<input type="checkbox"/>	0	1	5
Uninstall	 Affiliations	Salesforce.org	3.2	npe5	Active	Unlimited	0	Does not Expire	9/27/2016 10:08 AM	<input type="checkbox"/>	0	1	2
Uninstall	 Nonprofit Success Pack	Salesforce.org	3.81	npnp	Free	N/A	N/A	N/A	9/27/2016 10:08 AM	<input type="checkbox"/>	1	12	23

You might have other apps in this list as well, particularly if your organization has upgraded from a previous version of NPSP, or had NPSP installed separately after your trial ended. These other apps won't do any harm, and you should not need to remove them. **Installing Nonprofit Success Pack will overwrite any previous NPSP packages.**

This is what the list of NPSP packages typically looks like if you're using an earlier version. Version numbers begin with 1 or 2.

Installed Packages

Action	Package Name	Publisher	Version Number	Namespace Prefix	Status	Allowed Licenses	Used Licenses	Expiration Date	Install Date
Uninstall	 Batch Data Entry Description Batch Data Entry for Salesforce.com - Salesforce.com Foundation & Volunteers	Salesforce.com Foundation	1.1	bde	Active	Unlimited	0	Does not Expire	9/27/2012 4:47 PM
Uninstall	 Recurring Donations	Salesforce.com Foundation	2.0.15	npe03	Active	Unlimited	0	Does not Expire	9/27/2012 4:47 PM
Uninstall	 Relationships	Salesforce.com Foundation	1.52	npe4	Active	Unlimited	0	Does not Expire	9/27/2012 4:47 PM
Uninstall	 Affiliations	Salesforce.com Foundation	1.55	npe5	Active	Unlimited	0	Does not Expire	9/27/2012 4:47 PM
Uninstall	 Contacts & Organizations	salesforce.com Foundation	2.1.4	npe01	Active	Unlimited	0	Does not Expire	9/27/2012 4:47 PM
Uninstall	 Households	Salesforce.com Foundation	2.4.8	npo02	Active	Unlimited	0	Does not Expire	9/27/2012 4:47 PM

Each package of earlier NPSP versions had to be installed individually. You may not have the full set, but in order to use the core functionality, you should have at least Contacts & Organizations and Households installed.

If you want to install Nonprofit Success Pack, read this documentation (</articles/Resource/Install-NPSP>) first.

NOTE: You do not need to uninstall any NPSP packages before you upgrade. The Nonprofit Success Pack installer checks for existing packages first, and shows you what it will add or change.

And Lastly . . .

If you don't see a package labelled Contacts & Organizations, and:

- you have "nonprofit" packages that were installed before January 2009 - you may be using the NonProfit Template, which pre-dated the NPSP, **or** . . .
- you only have Recurring Donations, Affiliations and/or Relationships installed - then you are most likely not using an NPSP Account Model.

If either of the above scenarios describes you, seek expert advice before attempting to upgrade.

How do I figure out which version of NPSP was originally installed in my org?

Many newer NPSP features require additional setup if you installed NPSP prior to a certain version or date. You can easily figure out which version of NPSP you started with.

1. In Salesforce, click **Setup** next to your logged-in name in the upper-right corner. (The link may also be under your name if you have an older instance.)
2. Enter **Installed Packages** in the Quick Find box, then click **Installed Packages**.
3. Click the **Nonprofit Starter Pack** or **Nonprofit Success Pack** package name.
4. On the Package Details page, you see the current version, first installed version, and date the package was first installed.

Package Details

Nonprofit Success Pack (Managed)

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Installed Package Detail [Uninstall](#) [View Components](#) [View Dependencies](#)

Package Name	Nonprofit Success Pack	Version Number	3.82
Language	English	First Installed Version Number	1.7
Version Name	NPSP 3.82	Package Type	Managed
Namespace Prefix	npnp	Modified By	9/28/2016 7:45 AM
Publisher	Salesforce.org		
Description			
Installed By			1/5/2016 2:15 PM
Count Towards Limits	<input type="checkbox"/>	Tabs	12
Apps	1	Objects	23



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(/_ui/core/userprofile/UserProfilePage?u=00580000005OjhnAA0) Contributor: Nonprofit Success Pack
(/_ui/core/userprofile/UserProfilePage?u=00580000005OjhnAA0) Technology Interpreter for Arts Groups



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